



Minorplanet D Evans Case Study

D Evans Ltd

D Evans Ltd has over 40 years' experience in the application of decorative and protective coatings to metal cladding. The company prides itself on high quality standards, with some of the coatings guaranteed for more than 10 years. The company employs 25 people and has 8 vans in the fleet.

The company uses Minorplanet's VMI™ system to keep track of the movements of their mobile workers and are able to see where their staff were, and what times they arrived and left customer sites.

As much of the work takes place in the open air, weather conditions often dictate when the work can take place.

When their staff are 'rained off', VMI™ can be used to see who can be redirected to jobs that are indoors, leading to more efficient utilisation of staff resources.

"Minorplanet's system gives us detailed information but is easy to use and understand. We would recommend it to anyone"

Don Wray

Employees are paid for hours worked, including traveling time, and now all this can be verified using the VMI™ system. Since the system has been in place the company has seen a reduction in both labour costs and fuel usage, mainly as a result of altered driver behaviour. Having the system fitted to all its vans has also led to a reduction in insurance premiums.

Since implementing the system, D Evans has seen an improvement in their customer relations. Employees arrive at customer sites when they are scheduled to and rarely leave early, projecting a much more positive image to their customers.

Don Wray, Accounts Manager at D Evans, states: "Our company looks more professional and efficient, and when there are incidences when our staff are unavoidably detained, we can let the customer know they are going to be late and, using VMI's live tracking, give an estimated arrival time."

Minorplanet

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Call free on **0800 092 4925** or visit **www.minorplanet.com**

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