



Minorplanet Contacta Case Study

Contacta

Vehicle management information (VMI™) has proven to be vital for Contacta, a company which prides itself on delivering the highest standards of service to the customer.

Specialising in hearing induction loop systems and secure cash handling products, Contacta Ltd approached Minorplanet Systems to help improve the efficiency of its fleet and help meet increasing demand.

Minorplanet's VMI system has now been installed into Contacta's entire fleet and after three and a half years of using the system, national service and installation manager

Lee Westwood values the ability to track the vehicles live, as the most important benefit to the business.

"Maintaining high standards as our work load increases is crucial and the VMI™ system has helped us to achieve this"

Lee Westwood

Lee comments: "The ability to monitor our fleet of service engineers minute by minute enables us to deliver our product to the customer much more effectively. The reporting functions of the system are also very useful when checking timesheets for example.

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Contacta has also experienced the security benefits to its fleet with VMI™. After a vehicle was stolen, the police were able to recover it within minutes of Contacta reporting the incident, with the help of the live tracking function.

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Minorplanet Systems plc, Greenwich House, 223 North Street, Leeds LS7 2AA

Call free on **0800 092 4925** or visit **www.minorplanet.com**

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